

PRODUCT WARRANTY INFORMATION



Carver guarantees that the materials and craftsmanship of their products are free from defects upon manufacturing.

The length of the warranty depends on the specific product line and material type and starts from the *original date of purchase* for the original owner (replacements or pro-rated replacements do not extend the warranty). The length of the warranty is determined by the type of material ordered.

Please see the marine material chart below for more details.

The warranty does not cover natural events, normal wear and tear, weather damage, stains from pollution or water, cuts from sharp objects, neglect, accidents, or misuse. Tree sap, improper chemicals, cleaning agents, gasoline, oils, and other liquids not recommended for cleaning are also not covered. Any damage caused by animals such as rodents, birds, pets or insects is not covered in the warranty.

Proper installation, usage, and maintenance of the boat cover, PWC cover, or Bimini Top are necessary for warranty coverage.

Carver fabrics are water resistant, not waterproof; they must be breathable to allow condensation, heat, and moisture to evaporate from under the cover. Damage from pooled water will not be included in these warranties. Always secure your boat cover tightly using our tie-down kit to avoid water or snow accumulation. The use of bungee cords in lieu of the proper tie-down methods are not recommended, and damage caused by this use will not be covered under warranty. Pooled water and snow can damage the cover's water resistance and lead to mildew or early leakage. To prevent this, we recommend using vented support poles, a boat cover support system, standard support poles, or bows to elevate the center areas and allow water, snow, and ice to slide off.

With continuous outdoor use, some fabrics and/or fabric colors may naturally fade over time, which might not be covered under warranty.

Carver and/or authorized seller offer this warranty instead of any other warranties, stated or implied. They are not responsible for special, incidental or consequential damages.

Some states/provinces may not allow limitations on the duration of implied warranties or the exclusion of special, incidental or consequential damages, so these restrictions may not apply to you. This warranty grants you specific legal rights, and you may have additional rights that differ depending on the state/province in which you are located.

*An additional tie-down kit is recommended for boat covers over 20' in length. If a boat cover is suitable and used for mooring applications, alternate tie-down methods should be used such as mooring bags or suction cup tie-downs to properly secure the boat cover to the boat.

Warranty Claims

Call 864-457-5820 before returning product to receive a Return Goods Authorization Number (RGA#) or [click here to complete the Carver Warranty Assistance Form online](#). Warranty return shipping expenses to the factory are the responsibility of the consumer for all claims over 30 days from the date of purchase.

Length of Warranty by Marine Fabric

Material	Term	Details
9.25 oz Sunbrella®/Outdura® Premium Acrylic	10 Year Limited	36 Months Free Repair/Replacement 37-48 Months: 50% off MSRP 49-60 Months: 40% off MSRP 61-72 Months: 30% off MSRP 73-84 Months: 20% off MSRP 85-96 Months: 15% off MSRP 97-120 Months: 10% off MSRP
Sun-DURA®	7 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP 61-84 Months: 10% off MSRP
Sun-DURA® Sport	4 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP
Performance Poly-Guard® (Discontinued)	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP
8 oz Mossy Oake® Camouflage (thru 10/1/21)	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP
6.8 oz Mossy Oake® Camouflage (after 10/1/21)	3 Year Limited	12 Months Free Repair/Replacement 13-24 Months: 50% off MSRP 25-36 Months: 30% off MSRP
7.2 oz WeatherMAX® 3D	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP

		37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP
10.5 oz. WeatherMAX® SG (Surface Guard)	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP
14 oz. Vinyl <u>**Prop 65 Warning**</u>	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 30% off MSRP 49-60 Months: 20% off MSRP
Poly-Flex II 100% Marine Polyester	3 Year Limited	12 Months Free Repair/Replacement 13-24 Months: 50% off MSRP 25-36 Months: 30% off MSRP
Other	Term	Details
Bimini Top Frames	5 Year Limited	24 Months Free Repair/Replacement 25-36 Months: 50% off MSRP 37-48 Months: 25% off MSRP 49-60 Months: 10% off MSRP
Accessories	1 Year Limited	12 Months Free Repair/Replacement

Length of Warranty by Custom Personal Watercraft Fabrics

Material	Term	Details
7 oz Sunbrella®	6 Year Limited	Free Repair/Replacement
5 oz Ultra'tect®	5 Year Limited	Free Repair/Replacement